Desktop and Messenger from v1 to v4

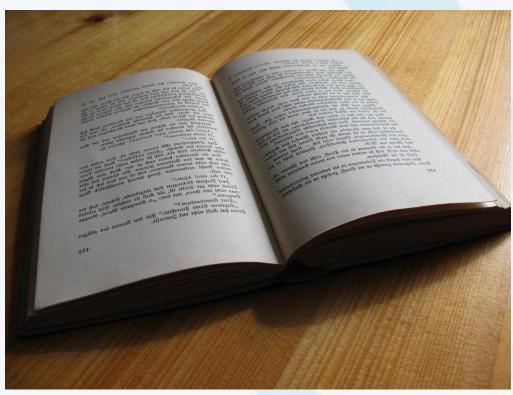
2019 OpenFox[®] Training and Implementation Meeting

Ryan Sawatzky



This is a Story

- Starts in 2003
- 17 years in 45 minutes
- Every good story has a theme





Theme

- CPI and our customers form a partnership
- Partnerships are win/win





- 1. Easy to use (properly)
- 2. Empower the user
- 3. Empower the customer
- 4. Feedback from this conference





- 1. Easy to use (properly)
- 2. Empower the user
- 3. Empower the customer
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- 1. Easy to use (properly)
- 2. Empower the user
- 3. Empower the customer
- 4. Feedback from this conference



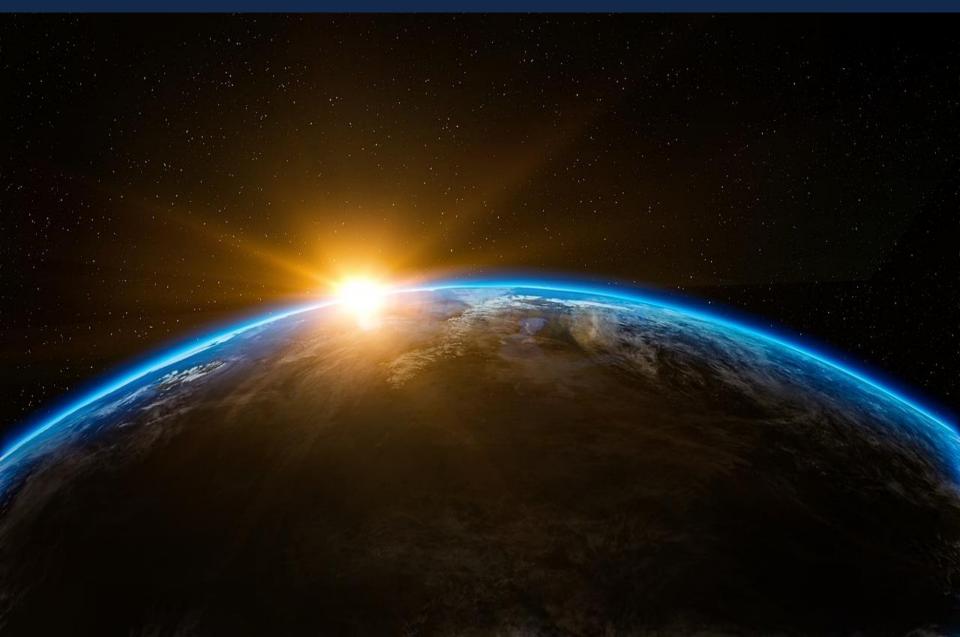


- 1. Easy to use (properly)
- 2. Empower the user
- 3. Empower the customer
- 4. Feedback from this conference





The Beginning (2003-2007)



Why Develop Messenger?

- Identified CPI was in a dead end business partnership





Why Develop Messenger?

- Not what CPI wanted to do, but we recognized we were facing an existential crisis





Why Develop Messenger?

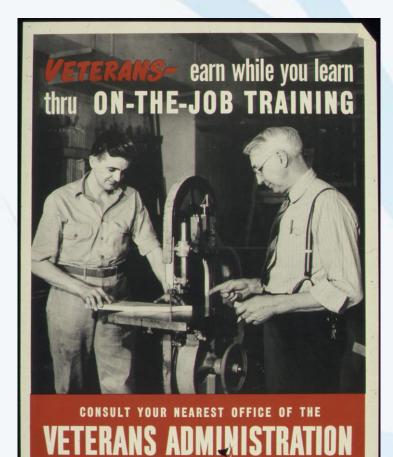
2003 - We pursued other options





Development Starts

2003 - Start development of Messenger





Announcement

- In the fall of 2004, we announced Desktop and Messenger at the User Conference
- Tremendous excitement and interest





Behind the Scenes

• In the months leading up to the conference...





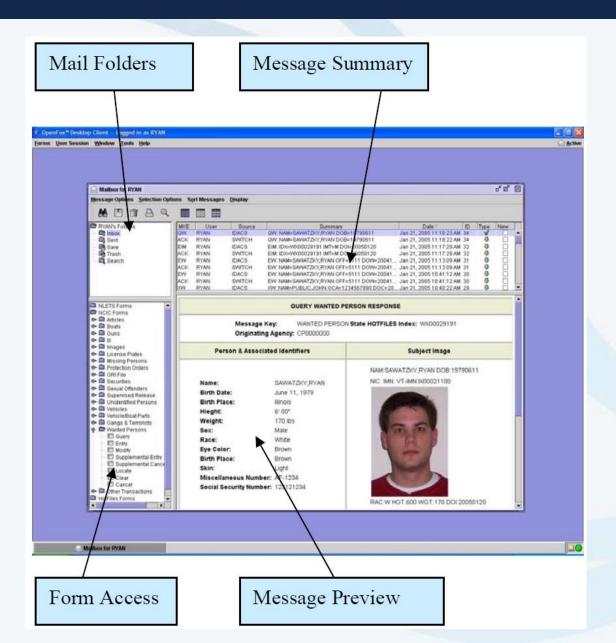
Announcement

- And this is what we announced
- A new platform to consolidate CPI's user apps
- But none of it existed!



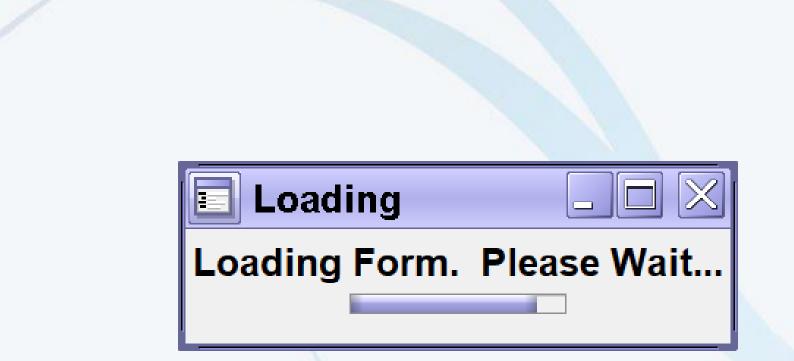


Features



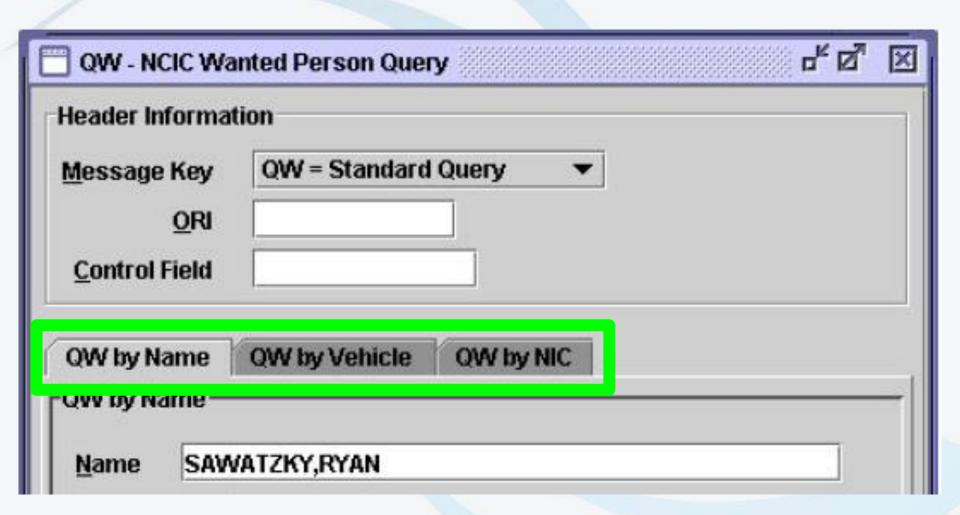


Lazy Initialization





Tabs on Forms





Font Sizes & Color

Appearance Preferences

Windows Text and Colors

Font Size

This setting allows you to change the text size. This will affect all the fonts within Desktop.

The larger fonts are provided for accessibility and very high resolution flat screen monitors.

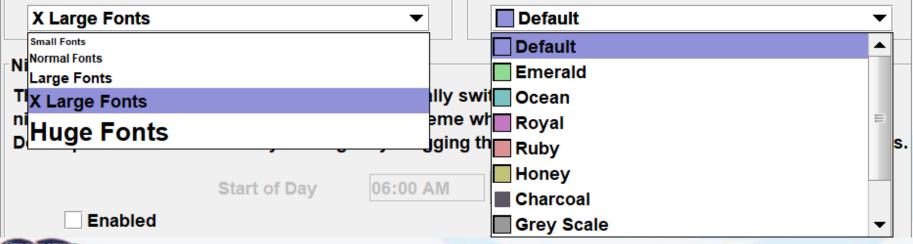
The smaller fonts are provided for monitors that display a limited resolution.

Color Theme

Choose one of the several pre-built color themes to control the colors on screen.

"High Contrast" is provided for accessibility.

Some themes may work best in conjunction with other color settings in individual modules.





Form Configurator

🐼 Form Configurator: DQ					
<u>F</u> ile <u>E</u> dit <u>P</u> references <u>H</u> elp					
form desc="NLETS Query Driver's		ax=" n " ml	DQ - NLETS Q	Jery Driver's License	
vertBox cond="normal" id="" rule="req" store_field="n"		Header Information			
 border bottom="5" left="5" right= nletsHeader border="5" ctl="y" 				CP0000019	
TabbedPane cond="occur(1,1)"			* Destination 1		
🖻 🗁 tab cond="normal" desc="Qu	iery by Name, Date of Birth" ic	I="" name			
	cols="1" colsSameWidth="y" co		Destination 2		
	n" default="" deletable="n" deleta		Destination <u>3</u>		
field agg_sep=" date="y" default="" deletable="n" deletable_set= fieldList agg_sep="" default="" deletable="n" deletable_set="" des			Destination <u>4</u>		
			Destination <u>5</u>		
<pre>vertStrut width="10"</pre>		<u>C</u> ontrol Field			
basicTemplate border="5" cols="1" colsSameWidth="y" cond="normal" horzBox cond="normal" id="" rule="tran" store_field="n"					
			Query by Name. Date of Birth		
			* <u>N</u> ame		
			* Date of Birth		
			<u>S</u> ex		
Attribute	Value		Optional Informat	ion	
agg_sep			Image Indicator	Y = Yes ▼	
date			Su	bmit Clear Close	
default		•			



Conditional Fields

Record Identifiers			
<u>N</u> ame		NCIC #	<u>Ag</u> ency Case #
TEST,TEST			
Modifiable Fields Message Information <u>M</u> KE Personal Information Record Identifiers	You must enter exac Name, NCIC #,	ed enough conditiona ctly 2 of the following and Agency Case # nore Ignore All	
<u>N</u> ame		NCIC #	Agency Case #
TEST,TEST		W123456789	BLAHBLAH



Dynamic Forms

Date of Emancipation

* <u>M</u> essage Key	<u>O</u> RI
EW = Wanted Person 👻	
Personal Information	
* <u>N</u> ame	* <u>S</u> e
Date of Emancipation * Height * Weight Eye Color	
	-

* <u>M</u> essage Key	<u>O</u> RI
EWJ = Wanted Juvenile	
Personal Information	
* <u>N</u> ame	* <u>S</u> e
* Date of Emancipation * Height * Weight Eye Color	



Rich XML Display

QUERY WANTED PERSON RESPONSE				
	WANTED PERSON ency: CP0000000	State HOTFILES Index: WX00029191		
Person & Associate	d Identifiers	Subject Image		
		NAM:SAWATZKY,RYAN DOB:19790611		
Name:	SAWATZKY,RYAN	NIC: IMN: VT-IMN:IX00021100		
Birth Date:	June 11, 1979			
Birth Place:	Illinois	A CONTRACTOR OF		
Hieght:	6' 00"			
Weight:	170 lbs			
Sex:	Male	an and		
Race:	White	(() B		
Eye Color:	Brown			
Birth Place:	Brown			
Skin:	Light	and the second se		
Miscellaneous Number:	AF-1234			
Social Security Number:	123121234			

RAC:W HGT:600 WGT:170 DOI:20050120



Hardware Fingerprinting



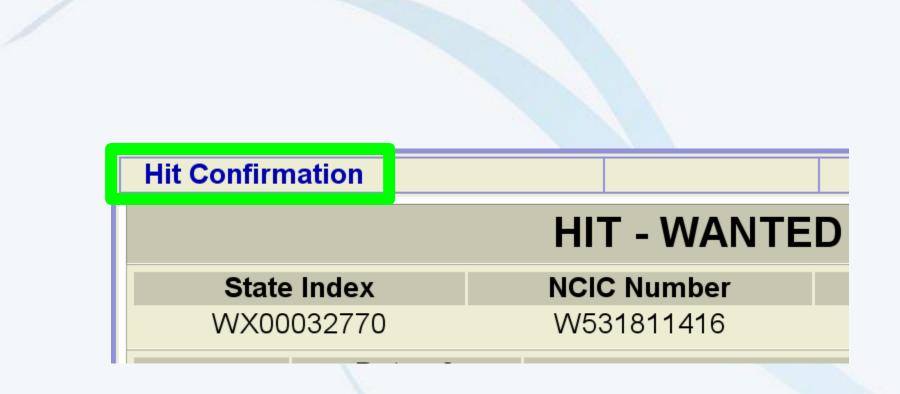


Custom Mail Types





Message Casting





Rich Fields

ody Part Status Info	rmation					
Body Part Status				▼		
Cranium		•	Mandible	▼	Torso	▼
ight Upper Arm		•	Right Lower Arm	▼	Right Hand	▼
Left Upper Arm		•	Left Lower Arm	▼	Left Hand	▼
ight Upper Leg		•	Right Lower Leg	▼	Right Foot	▼
Left Upper Leg		•	Left Lower Leg	▼	Left Foot	▼
* Denta	al Characteristi	cs				
1	х v м о р	FLCR	. / x v	MODFLCR	/ X V M O D	FLCR
1			12	2	23 🗌 🗌 🗌 🗌 🗌	
2			13 🗌 🗌] 2	24 🗌 🗌 🗌 🗌 🗌	
3			14		25	
4						
5			16] 2	27	
welry Type						
Ankle bracelet			Belt buckle	Backp	back	Broach or pin
Cigarette lighter,	holder, or case		Comb	Cuff li	nks	Earrings
Key chain			Money clip	Neckl	ace	Pocket knife
Pocket watch cha	in		Ring	Tie ch	ain, clasp, or tack	Wallet or purse
Watch			Wrist bracelet hav	ing pendant		



Validations Integration

THE FOLLOWING IS A SUMMARY OF AUGUST RECORDS REQUIRING VALIDATION BY AGENCY ORI/CO0350000

SEX OFFENDER 26

STOLEN BOAT 1

STOLEN GUN 17

STOLEN VEHICLE 5

STOLEN LICENSE PLATE 15

MISSING PERSON 5

WANTED PERSON 32

TOTAL 101



Validations Integration

```
LIST OF AUGUST RECORDS REQUIRING VALIDATION BY AGENCY ORI/CO0350000
MKE / EW
ORI/C00350000 OCA/2010-9933
NAM/HAZEL, KENNETH DOB/ POB/NY
SEX/M RAC/B HGT/600
WGT/215 EYE/BRO HAI/BLK SKN/MED
FBI/ FPC/ААААААААААААААААААА
OLN/
             OLS/CO OLY/2014
           MNU/ SMT/SC BACK
soc/
LIC/ LIS/ LIY/ LIT/
VIN/ VYR/ VMA/ VMO/ VST/ VCO/
MIS/FAIL TO COMPLY COMPLAINT TO REVOKE PROBATION/CONTROLLED SUBSTANCE-POSS SCH2
F6--$500 CASH BOND--RTN MON/THUR AT 0830 HOURS TO CR 3C--201 LAPORTE AVE FORT
COLLINS CO--LVLD AGENCY--VALID NATIONWIDE
```

*********	Validate This Record	Modify This Record	**********
*****	Cancel This Record	Clear This Record	******
*****	Query This Record		******



People Love Messenger!

- January 2005 Official release
- September 2005 Messenger in pilot for
 - Iowa, Alabama, Virginia, Hawaii, West Virginia, Kentucky, Ohio, Rhode Island, and US DOJ
- August 2006 Messenger version 1.0 released
- March 2007 Messenger installed and running in 11 states and 1 federal agency
- May 2008 Messenger passes 10,000 licenses sold



NISP Proof of Concept

 March 2007 - Virginia used Messenger to demonstrate power of exchanging images and fully tagged GJXDM through Nlets to the end user

Received Time: Summary:	Mar 26, 2007 12:39:48 DQN: OLN=T99301930	Source ORI:	VADMV0000			
Uiew Message Details						
Virginia Driver's License						
ORGAN DONOR - Yes	Number T99-30-1930 Height 6' 04'' Eye Color BLUE SSN 203-01-0001	Sex MALE Weight 176 lbs Hair Color BROWN	DOB 03-13-1956 Expires 03-13-2011 Issued 03-12-2007			
	Type Non CDL	Status Valid	Class			
Mailing Address IMAGE DIGITAL TESTING 23090 WEST BROAD ST RICHMOND, VIRGINIA 23220 County: RICHMOND CITY	Restrictions Code End Date 1	Desc EXCEPT TO/FRM WORK/AA	ription			

B1



Messenger "As Seen on TV"

• May 2008 - Seen on Dateline NBC





Version 2 (2008 - 2012)



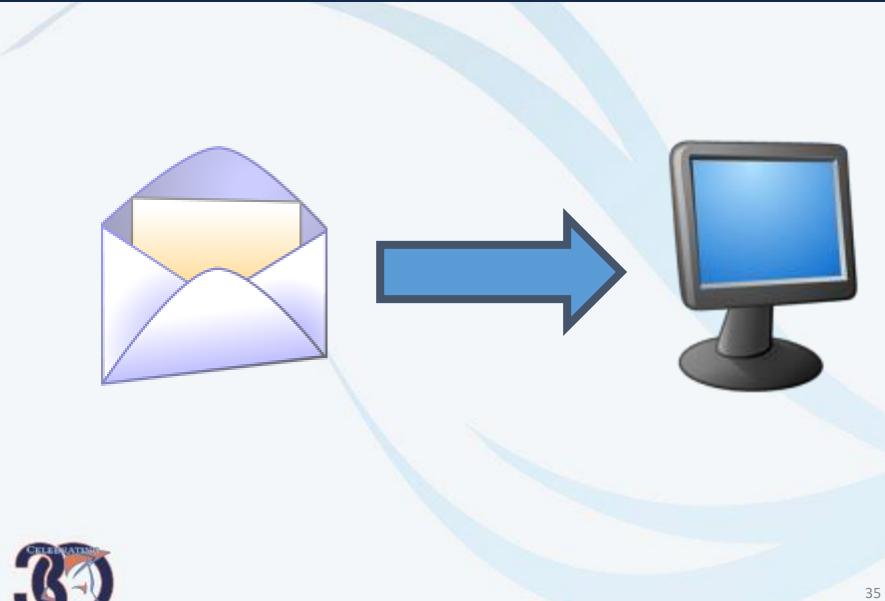
Integration

- SOR
- CCH
- Archive
- Configurator v7





Integration

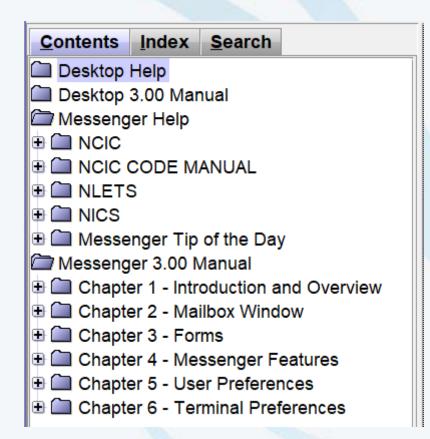


Meanwhile

- Messenger 2.0 August 2008
- Messenger 2.1 November 2008
- Messenger 2.2 January 2009
- Messenger 2.3 May 2009
- Messenger 2.4 October 2009
- Messenger 2.5 December 2010
- Messenger 2.6 March 2011
- Messenger 2.7 September 2011

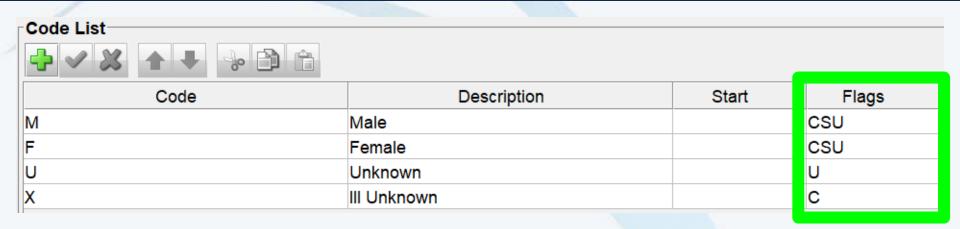


Complete Help Files





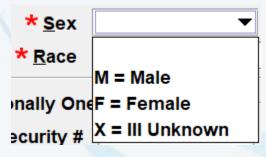
Code List "Flags"



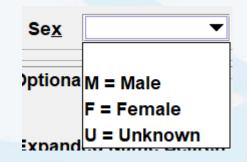
NICS Query (QN)

* <u>S</u> ex (SEX)	
^r <u>R</u> ace (RAC)	
f <u>B</u> irth (DOB)	M = Male
	F = Female

III Query (QH)



NCIC Query (QW)



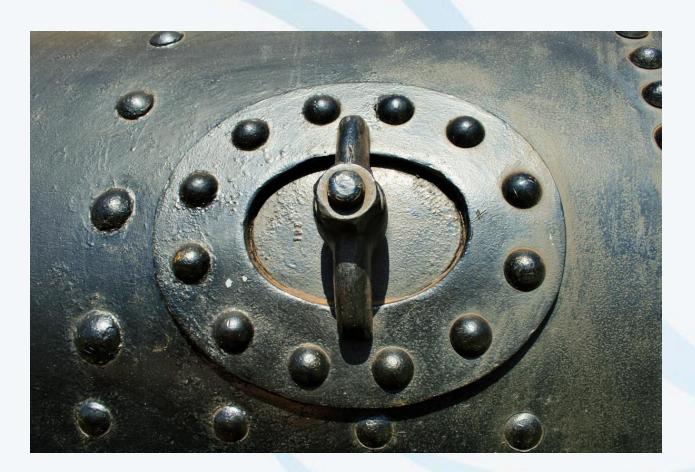


Agency Mailbox Settings





Robustification





Reset User Password

OpenFox® Desktop - Reset Password	
	Decet December 1
	Reset Password
Answer the Challenge Question(s)	
<u>U</u> ser ID:	CPIRYAN
WHAT IS YOUR FAVORITE SPORTS TEAM?	
WHAT IS YOUR FAVORITE HOLIDAY?	
WHAT YEAR DID YOU GRADUATE HIGH SCHOOL?	
Submit	Cancel

Enhanced Focus Indicator

🔲 DQ - NLETS Qu	ery Driver's License	X					
Header Information							
<u>o</u> ri	CP0000019	-					
* Destination <u>1</u>	▼						
Destination 2	▼						
Destination 3	▼						
Destination <u>4</u>	▼						
Destination 5	▼						
<u>C</u> ontrol Field							
By NAM/DOB	By OLN						
Query by Name, D							
* <u>N</u> ame							
* Date of Birth							
<u>S</u> ex							
Coptional Information							
Image Indicator	Y = Yes ▼						
Sub	omit Clear Close						



VIN Assist Integration

🥪 Vin Assist Tool					
Enter VIN To Decode	9				
* <u>v</u> in 2G1FP22G3	K2145000				
Decoded Informatio	n				
Vehicle <u>Y</u> ear	99				
<u>M</u> ake	CHEV = Chevrolet				
Make Description	CHEVROLET				
M <u>o</u> del	CAM = Camaro				
Model Description	CAMARO SPORT				
<u>S</u> tyle	2D = Sedan, 2-door 💌				
Style Description	2 DOOR				
Decode VIN Clear Close					



VIN Assist Integration

<u>V</u> IN #	Vehicle Ye	a <u>r</u> Vehicle <u>M</u> ake
2G1FP22G3X2145000	Сору	Ctrl-C
Vehicle <u>S</u> tyle	Cut	Ctrl-X
	Paste	Ctrl-V
Stolen/Fraudulent Identifier Inform	Select All	Ctrl-A
Personal Information	Undo addition	Ctrl-Z
Nam <u>e</u>	Redo	Ctrl+Shift-Z
	Format Vin	Ctrl-F

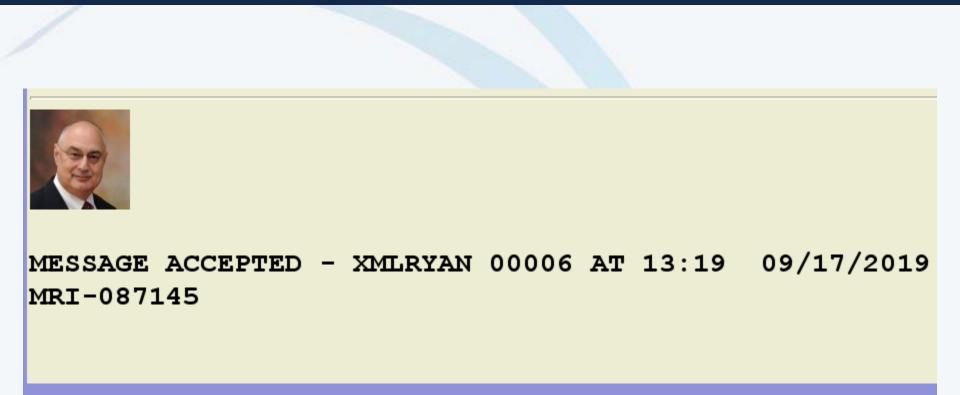


Attachments

AM-ATTACH - Broadcast Message							
Header Information			🚱 Warrant.pdf				
★ <u>M</u> essage Key	AM = Administrative Message		₩arrant.docx				
<u>O</u> RI	CP0000019	▼	ld2c789.jpg				
* Destination <u>1</u>							
Destination 2							
Destination <u>3</u>							
Destination <u>4</u>							
Destination <u>5</u>							
<u>C</u> ontrol Field			Attach File 🔊 Remove				



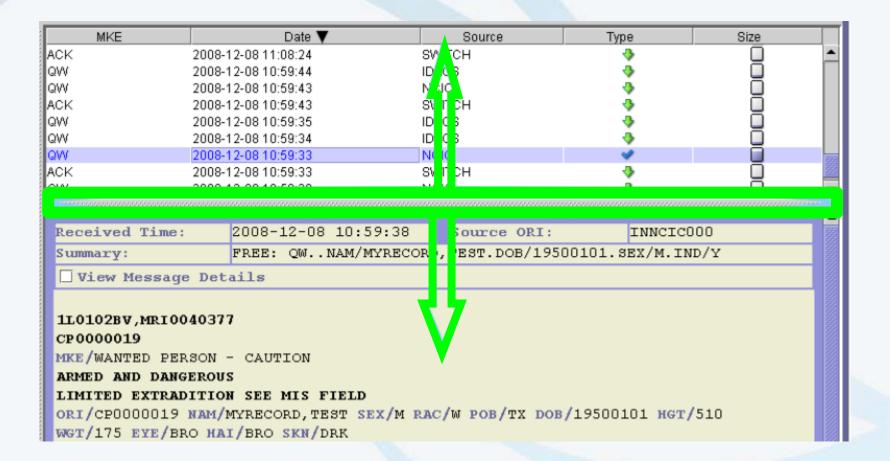
Attachments



👺 Warrant.pdf 🛛 📾 Warrant.docx 🖬 1d2c789.jpg



Mailbox Layout





Mailbox Layout (cont)

▲ IMKE	Date 🔻 S
QW	2008-12-08 11:10:06 IDACS 🚸 [
QW	2008-12-08 11:10:06 NCIC 🛛 🧇 📋
ACK	
10.0	2008-12-08 11:10:04 IDACS 🚸 📙
100	2008-12-08 11:10:04 NCIC 🕀 🛓
200 20	
	2008-12-08 11:10:02 IDACS 🚸 📘
100	2008-12-08 11:10:02 NCIC 🚸
900 K	2008-12-08 11:10:02 SWI 🚸 🗌 2008-12-08 11:09:59 USER 🚸 🗍
322 8	
	2008-12-08 11:09:57 IDACS 🔮
202	2008-12-08 11:09:56 NCIC 🔮
50G R	
QW	2008-12-08 11:09:55 IDACS 🚸 🗍
QW	2008-12-08 11:09:55 NCIC 🚸 🗍
ACK	2008-12-08 11:09:55 SWI 🚸 🗍
QW	2008-12-08 11:09:53 IDACS 🚸 [
QW	2008-12-08 11:09:53 NCIC 🛛 🧇 [
ACK	
1000	2008-12-08 11:09:42 USER 🚸 📘
1000	
90G 8	2008-12-08 11:09:32 IDACS 🚸 📘
	2008-12-08 11:09:32 NCIC 🚯
100	2008-12-08 11:09:32 SWI 🚸 📘
	QW QW ACK QW ACK QW ACK QW ACK QW ACK QW ACK QW QW ACK QW QW



Scrolling Message Window





Scrolling Message Window (cont)

View Message Details

**** NO SDB RECORD FOUND FOR INQUIRY ABOVE ****

QW.CP0000021..*MRI0015147... NAM/PUBLIC, JOHN.DOB/19500101.SEX/M.IND/Y.

MRI: 15149 IN: IDACS 1 AT 02APR2009 15:22:56 OUT: XMLDEMO 4 AT 02APR2009 15:22:56

🗌 View Message Details

1L0102BH, MRI0015147

CP0000021 NO NCIC WANT NAM/PUBLIC, JOHN DOB/19500101 SEX/M IND/Y MRI: 15148 IN: NCIC 1 AT 02APR2009 15:22:47 OUT: XMLDEMO 3 AT 02APR2009 15:22:47

🗌 View Message Details

MESSAGE ACCEPTED - XMLDEMO 00003 AT 15:22 04/02/2009 NCIC IDACS MRI-015147



Scrolling Message Window (more)

MKE	Date 🔻	Sou	Туре	Size
QW	2008-12	IDACS	- 🍫	
QW	2008-12	NCIC	- 🕹	
ACK	2008-12	SWITCH	- 🕹	
QW	2008-12	IDACS	- 🕹	
QW	2008-12	NCIC	- 🕹	
ACK	2008-12	SWITCH	- 🕹	
QW	2008-12	IDACS	- 🕹	
QW	2008-12	NCIC	 Image: A start of the start of	
ACK	2008-12	SWITCH	- 🕹	
QW	2008-12	IDACS	- 🕹	
QW	2008-12	NCIC	- 🕹	
ACK	2008-12	SWITCH	- 🕹	



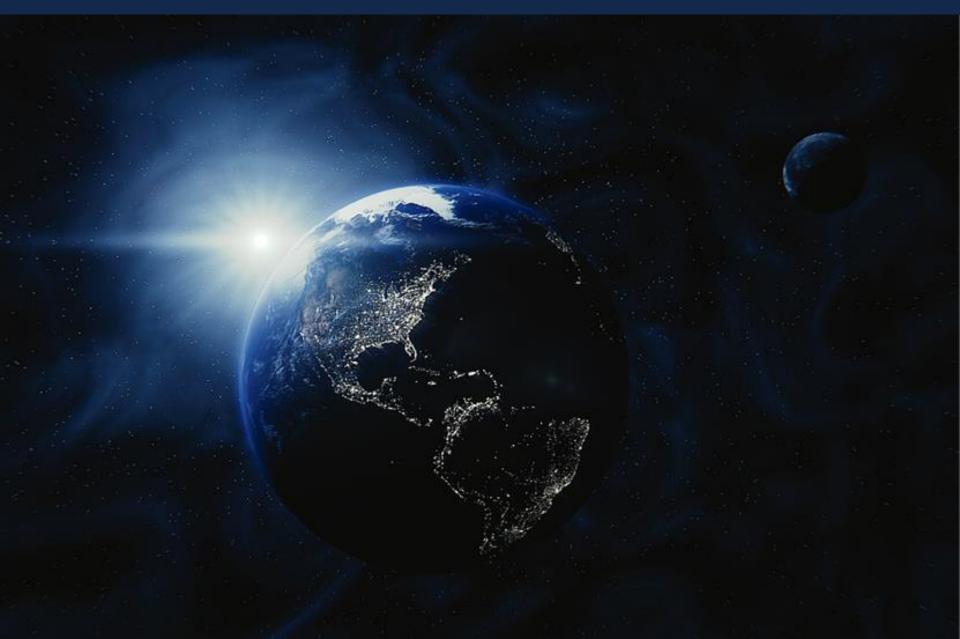
Images Capture Criminal







Version 3 (2013 - 2018)



Updated L&F

QW - NCIC Query	Wanted Person	X
Header Information		
* <u>M</u> essage Key	QW = Query - Standard 🔻	
<u>O</u> RI	CP0000019 🗸	
	Test Message	
By NAM By LIC/	VIN By NIC	
Query by Name		
* <u>N</u> ame		
And Other An	d OCA	
Name AND At Lea	ast One of the Following	
Date of	Birth	
	<u>F</u> BI#	
Miscellaneo	ous#	
<u>S</u> ocial Secu	rity #	
Operator's Licen	nse #	

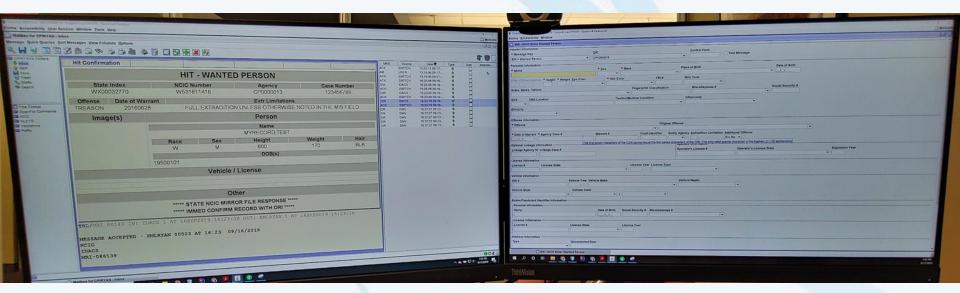


Local Archive



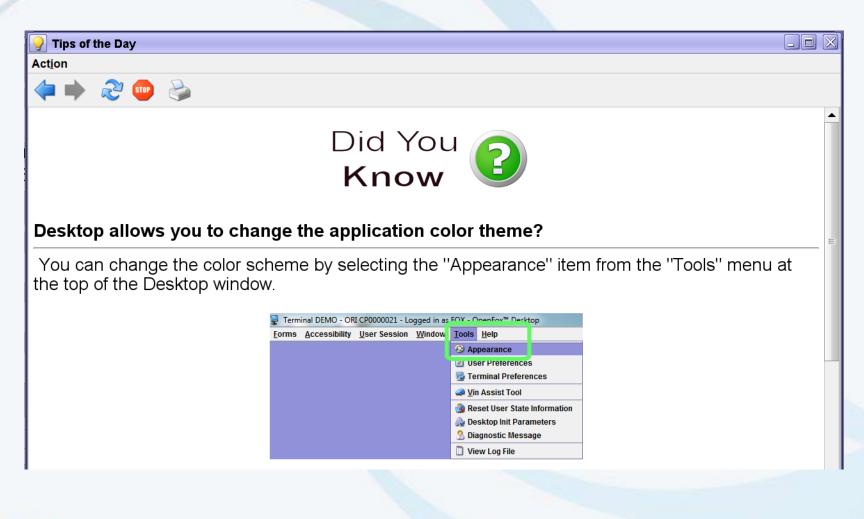


Multiple Monitors



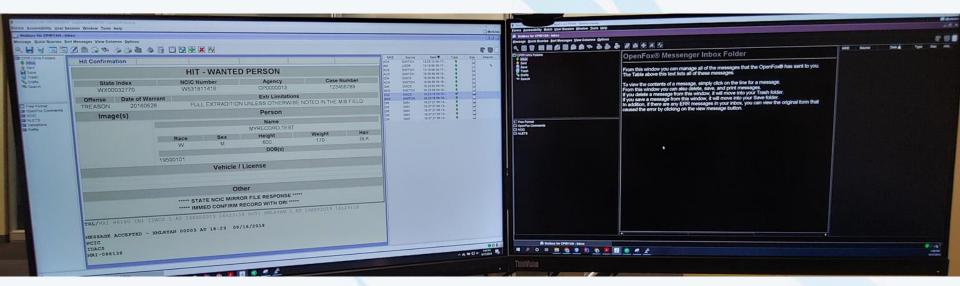


Tips of the Day



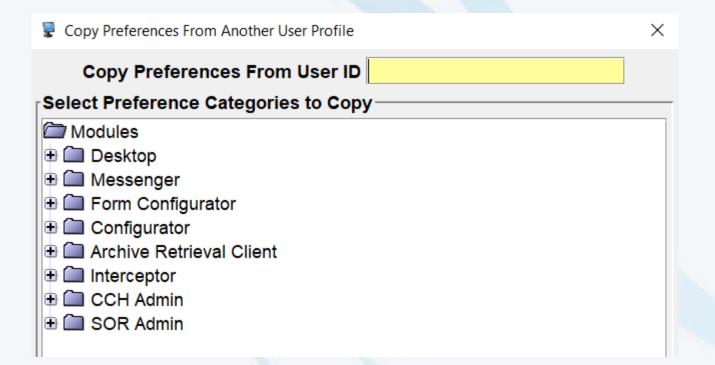


Multiple Desktops





User Preference Copy





Diagnostic Message

S Diagnostic Mess	sage	\times
Send Message	е То	
Destination 1	SUPV	
Destination 2		
Destination 3		
Destination 4		
Destination 5		
Diagnostic Info	ormation	
Station Name: XMLRY Default ORI: CP00000	19 ency for Testing and Development Y	
MESSENGER Opened Messages: MRI: 22		-

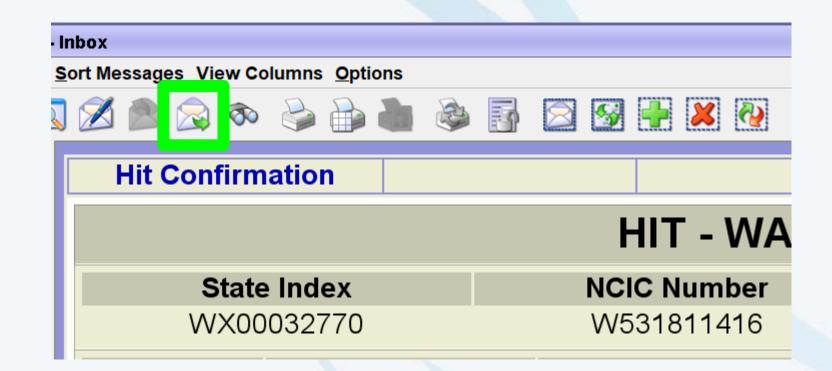


Custom Printing

📱 Select m	essages to p	rint									\times
Move Messages Print Messages		int Messages	Print All	[Print N	lone					
Message	Move Do	wn		Print Only This Message		Print All But T	his Messa	age			
Print	MKE	User	Source	Summary	Date	ID	Туре	New	Size	Attachm	
~	ACK	CPIRYAN	SWITCH	QH: NAM=MYCCH, SINGLE SEX=M	13:23:13 09-17-19	12	4				•
Ľ	AM	CPIRYAN	USER	AM:(CP0000019) XMLRYAN	13:19:06 09-17-19	11	- 🕹			0	
r	ACK	CPIRYAN	SWITCH	AM:(CP0000019) XMLRYAN	13:19:06 09-17-19	11	- 🕹				
r	ACK	CPIRYAN	SWITCH	QVAL: ORI=IN0010000 MON=01	16:35:48 09-16-19	9					
	QW	CPIRYAN	IDACS	QW: NAM=TESTER,LESTER DOB=19500101	16:26:58 09-16-19	8					
	ACK	CPIRYAN	SWITCH	QW: NAM=TESTER,LESTER DOB=19500101	16:26:58 09-16-19	8	-				
Ľ	QW	CPIRYAN	IDACS	QW: NAM=TESTER,LESTER DOB=19500101	16:23:50 09-16-19	7	-				
ľ	ACK	CPIRYAN	SWITCH	QW: NAM=TESTER,LESTER DOB=19500101	16:23:49 09-16-19	7					

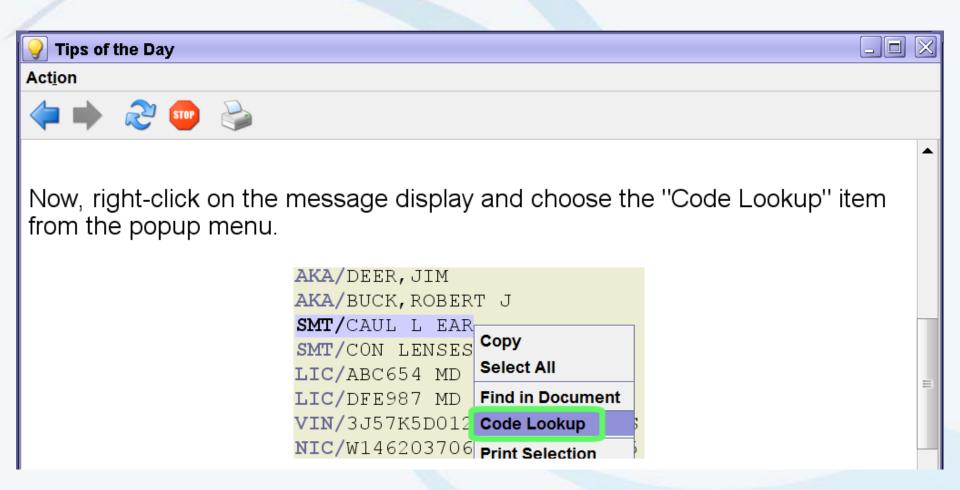


Forward as Exact Copy





Message View Enhancements





There's More



Version 4



Decaffeinated



Native Windows App





How Can I Get It?



OpenFox® Desktop 4 Release

Impact Statement



Dependency

- Minor upgrade to Configurator
- 7.2 -> 7.2.1
- 6.6 -> 6.7
- This dependency is included in the Nlets XML project



Maintenance Hours

- Desktop 4 upgrade = 20 hours
 - If you're currently < Desktop 3.7, then 2 additional hours
- Config upgrade = 25 hours
 - Unless you're getting it through the Nlets XML project
- Best case = 20 hours
- Worst case = 47 hours



Currently Installed

- New Mexico
- Arizona
- Arkansas
- 12 more installs ongoing



Bird of a Feather

- Migrating to Desktop v4
 - Features and demonstration
 - Prerequisites, dependencies, and how to get it
- This afternoon at 2:40pm Cypress



Thank You!

